

HAYK HOVHANNISYAN Technical specialist

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📅 1997-11-19 🛡️ Yes 🚗 No 🌐 LinkedIn

👤 Profile

I have a lot of experience working with various programs and solving a variety of problems. I can easily master any program, which makes me an indispensable specialist for solving non-standard problems. Currently, I am learning Python and have basic knowledge of HTML and CSS.

📁 Experience

System Administrator, National Library of Armenia 03/2022 – 03/2025 | Yerevan, Teryan 72

- Provided technical support to staff (PCs, laptops, printers, scanners, MFPs)
- Installed, configured, and maintained **Windows OS**, office software, and specialized library systems
- Diagnosed hardware and software issues; performed PC repairs and component replacement
- Set up and maintained local area networks (LAN), troubleshoot connectivity issues, worked with switches and cabling
- Administered user workstations: system updates, backups, and basic security
- Installed, configured, and maintained CCTV and access control systems (event logs, monitoring)
- Documented IT infrastructure and equipment inventory
- Optimized internal workflows and automated routine IT tasks

🎓 EDUCATION

TECHNICAL MAINTENANCE OF ELECTRICAL TOOLS, N. P. U. A. Armenia, Yerevan, Manandyan 36

INFORMATION TECHNOLOGY MANAGEMENT, N. U. A. C. A. Armenia, Yerevan, Teryan 105

🧠 SKILLS

- User technical support (1st–2nd line)
- Knowledge of Ubuntu
- Good knowledge of MS Office
- Figma, Canva
- Diagnosing and resolving hardware and software issues; maintaining PCs, laptops, and office equipment (printers, MFPs, scanners).
- Deep knowledge of Windows OS/Windows Server
- Knowledge of protocols (IP, DHCP, DNS, TCP, UDP, FTP)
- Google Workspace (Docs, Sheets, Slides)
- Video editing (Premier Pro, CupCut, Movavi)

🌐 LANGUAGES

Armenian — Native/Bilingual

Russian — Fluent

English — Conversational

📖 COURSES

LEARNING HTML, CSS, and JavaScript Languages,
Microsoft Innovation Center

08/2022 – 12/2022